



## ANNUAL REPORT 2021

Empowering  
people to live meaningful and productive lives.



## Our Mission

The mission of Arrowhead West, Inc. is to empower people to live meaningful and productive lives.

## VISION

The vision of Arrowhead West, Inc. is to provide outstanding service that leads to making informed choices about:

- Independence
- Employment
- Community Participation
- Healthy Lifestyles

## 2021 Annual Report

A publication from Arrowhead West, Inc.  
Nadine Lampe, Development Manager.

Arrowhead West Inc. is a non-profit organization serving children and adults with intellectual and developmental disabilities.

## Locations

ADMINISTRATIVE OFFICES  
1100 East Wyatt Earp  
Dodge City, KS 67801  
620.227.8803

WESTERN KANSAS  
DIVISION  
Liz Demuth  
231 San Jose  
Dodge City, KS 67801  
620.225.4061

INFANT/TODDLER  
SERVICES  
Erica DeAnda-Soltero  
401 Edgemore  
Dodge City, KS 67801  
620.225.5177

620 East Second Street  
Pratt, KS 67124  
620.672.1005

CENTRAL KANSAS  
DIVISION  
Rachel Ryan  
613 North Ridge Road  
Wichita, KS 67212  
316.722.4554

MID KANSAS DIVISION  
Justin Schwab  
10315 Bluestem Blvd.  
Pratt, KS 67124  
620.933.2212

500 West Fowler  
Medicine Lodge, KS 67104  
620.886.3711

Find us on



Arrowhead West met many challenges during 2021 as the COVID-19 pandemic continued. We persevered as we took on those challenges while serving 928 individuals, celebrated 45 years in business and empowered people to live meaningful and productive lives.

We would like to thank our staff for their hard work and dedication while giving the best service to our clients.

A special thank you to our donors. Your generosity helps us carry out our mission and positively impacts the individuals we serve. Your support to the endowment assisted the Infant-Toddler Services program and made it possible to raise the hourly pay for our Direct Support Professionals to help retain and recruit additional staff.

If you are seeking a way to make a lasting gift for the benefit of persons with disabilities, planned giving is an excellent method. There are many gift-giving opportunities such as:

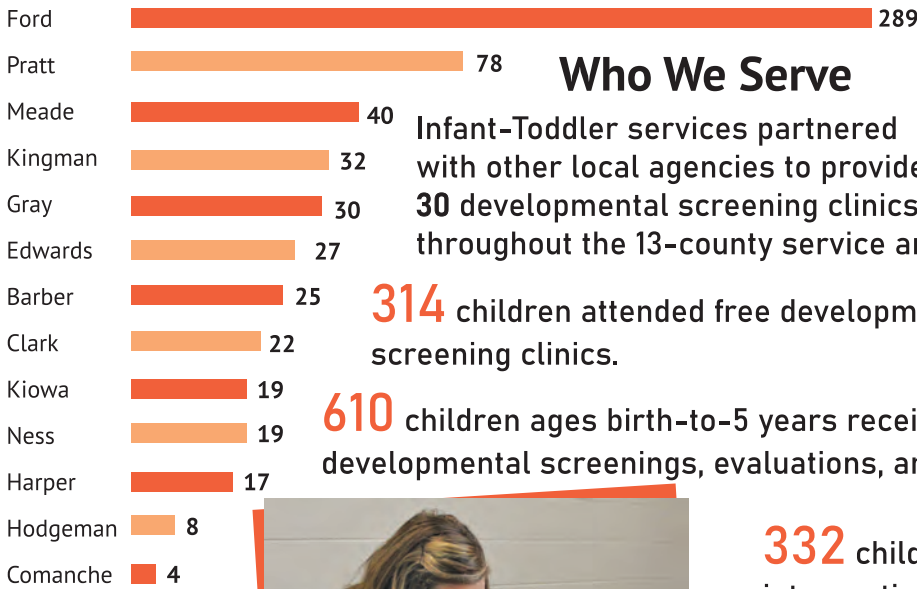
- Outright Gifts (cash, livestock, crops, memorials, etc.)
- Charitable Gift Annuities
- Wills & Life Estate agreements
- Securities (stock, bonds, & mutual funds) & Retirement Plans

Your support makes a difference in the lives of those we serve. Thank you!

If you have any questions, feel free to contact Nadine Lampe at 620.227.8803 or [nlampe@arrowheadwest.org](mailto:nlampe@arrowheadwest.org).

# INFANT-TODDLER SERVICES

## CHILDREN SERVED BY COUNTY



## Who We Serve

Infant-Toddler services partnered with other local agencies to provide **30** developmental screening clinics throughout the 13-county service area.

**314** children attended free developmental screening clinics.

**610** children ages birth-to-5 years received a service. This includes developmental screenings, evaluations, and early intervention.

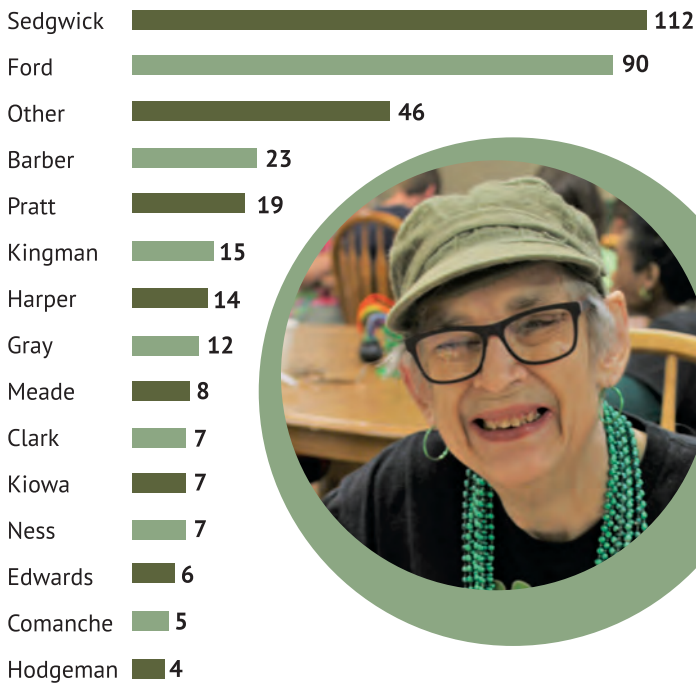


**332** children were enrolled for early intervention services.

**159** children ages birth-to-3 left the program during the year. Of those, **115** had met their developmental age level goals and **17** had not. The other **27** dismissed within the first 6 months.

# ADULT SERVICES

## ADULTS SERVED BY COUNTY



## Who We Serve

**375** adults were served in 2021  
**58%** are male **42%** are female  
**28%** are age 50 and over



**12%** are under age 21  
**18%** are on the autism spectrum  
**12%** originated from outside our catchment area

## WORK SERVICES & EMPLOYMENT

- Sales related to production contract work for the year totaled **\$65,093**.
- **40%** of clients enrolled in work programs are employed full or part-time in the community.
- **94** persons were served in work programs and **37** were employed in the community.
- Employment programs reported **\$220,781** in wages. Up over \$38,000 from 2020.
- Community jobs include courtesy clerk, grocery stocker, grounds keeping, janitorial, paper carrier, paper shredder, assembly, food service, and healthcare support.
- 10 of 14 new jobs created in 2021 are still active.

## CASE MANAGEMENT

- **556** individuals received case management from the agency. Up 36 from 2020.
- Case Managers have an average caseload of **30** clients.
- Case Record Review scored an average of **98%**.

## DAY SERVICES

- **172** individuals were enrolled in day programs, which include Adult Life Skills and Retirement.
- Persons served in the Adult Life Skills and Retirement Program clocked a total of **14,097** volunteer hours in 2021.
- Individuals participated in **14,867** community activities of their choice.

## RESIDENTIAL SERVICES

- **150** persons were served in residential programs. Of those, **117** live in agency housing.
- During 2021 the residential program continued to focus on increasing community inclusion for individuals served.
- **98%** of persons living in agency housing had their own bedroom.
- We have the capacity to serve 16 additional people in residential services. Staffing shortages & state waiting list for funding are barriers.



# GENERAL INFORMATION

**928**

people Arrowhead West served in 2021

**553**

0-2 age children (unduplicated number)

adults (unduplicated number)

**375**



Arrowhead West clients may receive services through six major program areas and numbers reflect persons served in each program.

Infant-Toddler Services (0-2)	553
Targeted Case Management	556
Residential Living	150
Work Services	57
Community Integrated Employment	37
Day Services	172

TOTAL SERVICES 1,522\*

\* Numbers may be duplicated. Some individuals are served in multiple programs.

- **68** Infant-Toddler Services families returned surveys about the services they received with a **99.5%** satisfaction level.
- Adult Services clients & families surveyed were **98.8%** satisfied with services.
- **27** businesses which employ our clients and those who contract for services/products returned surveys with a **99.4%** satisfaction level.

# TRANSPORTATION

- **84** vehicles in our fleet.
- **590,685** miles were logged in agency vehicles.
- **26** clients increased their independence by learning to use General Public Transportation.

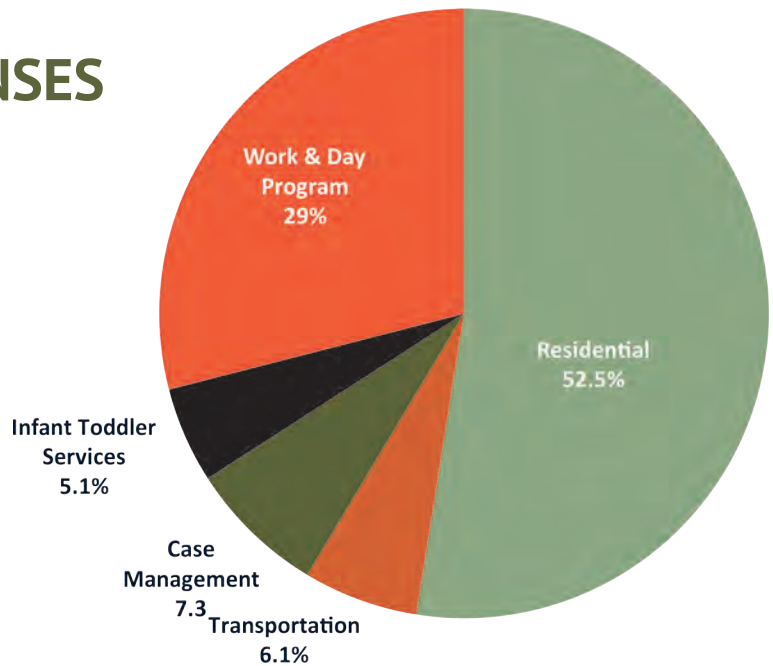


## REVENUE

CATEGORY	TOTAL	% OF TOTAL
Title XIX (HCBS)	\$9,801,345	61.8%
Affiliate Revenue (Sedgwick Co)	\$251,417	1.6%
Subcontract & Community Employment	\$65,093	0.4%
Mill Levy	\$421,521	2.7%
Vocational Rehabilitation Fees	\$15,845	0.1%
Private Fees	\$1,172,117	7.4%
Infant-Toddler Programs	\$387,648	2.4%
U.S. Department of HUD	\$65,878	0.4%
Federal Transit Authority	\$42,500	0.3%
State Grants and Contracts	\$511,780	3.2%
Debt Forgiveness	\$1,928,080	12.2%
Miscellaneous Income	\$199,172	1.3%
Donations	\$196,532	1.2%
Endowment	\$800,000	5.0%
<b>Total</b>	<b>\$15,858,928</b>	<b>100%</b>

## OPERATIONAL EXPENSES BY PROGRAM

Transportation	\$815,657
Day Services	\$3,861,801
Residential	\$7,004,884
Targeted Case Management	\$971,032
Infant-Toddler Services	\$684,585



## BALANCE SHEET

as of January 1, 2021 to December 31, 2021

### ASSETS

Current Assets	\$7,641,564
Long Term Assets	\$382,152
Fixed Assets	<u>\$5,997,006</u>

Total Assets \$14,020,722

### LIABILITIES AND NET ASSETS

Current Liabilities	\$1,712,509
Long Term Debt	<u>\$80,731</u>
Total Liabilities	\$1,793,240
Net Assets	<u>\$12,227,482</u>

Total Liabilities & Net Assets \$14,020,722



205 staff members  
 187 full time employees  
 18 part time employees  
 43% have been employed for 5 years or more

## STAFF TRAINING

Arrowhead West, Inc. staff clocked a total of **4,097** hours of in-service trainings in 2021. Direct care staff received training for CPR/First Aid **122**, Bloodborne Pathogens **198** the MANDT System **146** and numerous others.



- Maintenance 3%
- Infant Toddler Services 4%  
(Includes Special Education Coop Staff)
- Case Managers 6%
- Administration 10%
- Adult Services 77%

## JOIN OUR TEAM

Empower People to Live Meaningful & Productive Lives

### Arrowhead West is recruiting for:

#### Full-Time Program Manager - Pratt

Responsible for the day-to-day coordination of Day Service programs

#### Community Living Instructor

Assisting individuals with disabilities in a home setting  
 Full-Time, Part-Time and Live-In positions available

#### Full-Time Residential Coordinator- Wichita

Manage daily operations of residential homes & supervise residential staff

#### Life Skills Instructor

Providing guidance and assistance to individuals with disabilities in Day Programs  
 Full-Time positions available

**New Higher Wages & Hiring Bonuses**  
**Excellent Benefit Package for Full-Time Staff**

Apply at [www.arrowheadwest.org](http://www.arrowheadwest.org)  
 EOE

# DONORS SUPPORTING

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Theresa Brake

## **Roger Brake Memorial**

Theresa Brake

## **In Honor of Dr. & Mrs. James Branden**

Arthur Schoenstadt

## **Judith Branden Memorial**

Dr. James F Branden

## **Eula Chipman Memorial**

Tom & Jane Helsel

## **Mary Jo Dickerson Memorial**

Arrowhead West, Inc

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Arrowhead West, Inc.

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Earl Friesen

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## **Tori Jackson Memorial**

Cindy Beck

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Gary & Cindy Wendland  
Tim & Karen Ekart  
Kevin & Nancy Kole  
Scott & Melody Neilan  
Gina Spade

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Sandra Rupp

## **Joe Schwarz Memorial**

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## **Annette Stein Memorial**

Leland Stein



# OUR MISSION

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Steven & Sandra Tucker  
Brett & Kathleen Ward  
Lola Waters  
Ryan & Margaret Waters  
Alan Wetzel  
Roger A Wetzel  
Steve & Pam Wetzel

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Arrowhead West, Inc.

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Kay Feldt  
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& Jason Freund  
Sharon Gastineau  
Doris Goetz  
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Georgia Vanlandingham  
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Connie Reinert  
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Dillons Food Stores

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UMW of Zenda

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Tim Jones  
Amber Keller  
Deniece King  
Kay Lynn Konda  
Lori Lacy  
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Vonetta Landrum  
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Destini Mosley  
Janet Nottingham  
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Mike Pendergast  
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Arlene Phillips  
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Andrea Polf  
Deb Price  
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Andy Smith  
Ruby Smith  
Denise Socall  
Crystal Speer  
Mike Stein  
Sara Stieben  
Amanda Stoddard  
Vivian Tapia  
Tamara Thomas  
Nia Trice  
Angela Turner  
Melissa Turner  
Nicole Wade  
Nandina Wilson  
Terry Woodward

# 2021 SERVICE AWARDS

Employees celebrating their 5, 10, 15, 20, 25, 30, 40 & 45 years of employment were recognized in 2021. This year's employees and their respective awards are:

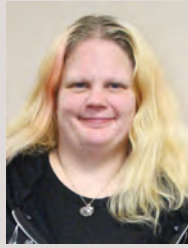
## 5 YEARS



Brenda Pettit



Frank DeLaTorre



Heather Lofton



Holly Carmona



Karina Hernandez



Marisa Rendon



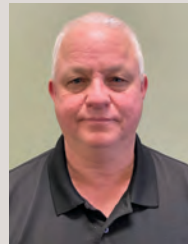
Mercedes Barroso



Rachel Ryan



Tasara Nelson



Tim Jones



Victoria Slinkard

Not pictured:  
Daniel Giahohi

## 10 YEARS



Andrea Stegman



Clare Kennedy



Clareece Lawrence



Demetria Goines



Desi Bain



Mike Pendergast

## 15 YEARS



Patricia Torres



Prentis Douglas



## 20 YEARS



Amber Keller



Elizabeth Landa

## 25 YEARS



Andrea Polf

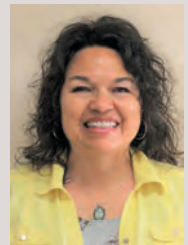


Liz Demuth



Patty Huckaby

## 30 YEARS



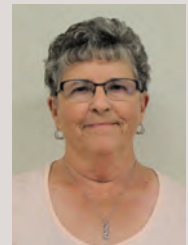
Alicia Edwards

## 40 YEARS



Lori Pendergast

## 45 YEARS



Rita Brown



Nonprofit Org.  
U.S. Postage  
PAID  
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Dodge City, KS 67801

CHANGE SERVICE REQUESTED



This newsletter was labeled and sealed  
with pride by persons served.

## OUR 2022 BOARD OF DIRECTORS



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Lawrence Lampe



**PRESIDENT**  
Lori Pendergast



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**BOARD MEMBER**  
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**BOARD MEMBER**  
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